

Payroll Showdown

Provider Comparison Chart

Whether you're looking to outsource payroll for the first time or are thinking about switching providers, you've done your due diligence and narrowed down your list to a few companies. Now it's time to compare the ways they can help your business. Here's a quick rundown of some of the most popular providers among small businesses, and the services and features they offer.

	Gusto™	ADP® Run	Paychex® Flex Select Package
Payroll Basics Don't assume all providers offer the same services—even when it comes to seemingly basic functions such as onboarding assistance and payroll tax payment and filing.			
Dedicated new client onboarding support for all client sizes	—*	✓	✓
Payroll tax payment and filing	✓	✓	✓
Automatic new-hire reporting	✓	✓	✓
Household wages support	—	✓	✓
Option to extend the collection of payroll funds from your bank by seven days without service interruptions or insufficient fund charges	—	—	✓
Same-day ACH capability	—	✓	✓
Real-time payments			✓

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Paychex®
 Flex Select Package

Technology How easy is it to enter payroll, access reports, and give employees access online and from mobile devices?

Cloud-based payroll system	✓	✓	✓
Multiple payroll entry views in a single platform	—	—	✓
Employee self-service	✓	✓	✓
Employee self-service from native mobile app	—	✓	✓
Common native mobile app experience for employees and administrators	—	—	✓
Single native mobile app for payroll processing and other functions	—	—	✓
Advanced time & attendance scheduling with lunch and breaks	—	—	✓
Forecasted PTO balance	—	—	✓

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Customer Service Payroll can be complicated. How easy is it to reach your provider if you have a question or need help?

Support via phone, chat, and email	✓	✓	✓
24/7 Availability	—	✓	✓
Entirely U.S.-based specialists	✓	—	✓

Customer Profile It can be smart to choose an established provider with expertise in the needs of small businesses.

45+ Years in Business	—	✓	✓
On Fortune magazine's World's Most Admired Companies list	—	✓	✓
Named by the Ethisphere® Institute as one the World's Most Ethical Companies	—	—	✓
Chosen as the provider of the "Best HR Outsourcing for Small Business Overall" by Inc.com	—	—	✓

*Provider offers a limited-version of this product or offers the service at an additional cost.

For more information, contact:

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